

Post-Open Enrollment Employee Survey



Help us make your benefits experience even better.

Thank you for taking part in Open Enrollment! We'd love to hear your thoughts.



General Experience

How satisfied were you with this year's Open Enrollment?

- ☐ ★ ★ ★ ★ ★ (Very satisfied)
- ☐ ★ ★ ★ ★ (Satisfied)
- ☐ ★ ★ ★ (Neutral)
- ☐ ★ ★ (Dissatisfied)
- ☐ ★ (Very dissatisfied)

How easy was it to enroll in or make changes to your benefits?

- ☐ ★ ★ ★ ★ ★ (Very satisfied)
- ☐ ★ ★ ★ ★ (Satisfied)
- ☐ ★ ★ ★ (Neutral)
- ☐ ★ ★ (Dissatisfied)
- ☐ ★ (Very dissatisfied)

Did you have enough time to review your benefit options and make your selections?

- ☐ Yes
- ☐ No (Please explain) _____



Which Open Enrollment communications did you find most helpful? (Select all that apply)

- ☐ Benefits guide
- ☐ Emails/reminders
- ☐ Benefits website
- ☐ In-person information sessions
- ☐ Virtual Q&A sessions/webinars
- ☐ One-on-one support (HR/benefits team)
- ☐ Other (Please specify) _____

How well did the Open Enrollment materials explain your benefit options?

- ☐ ★ ★ ★ ★ ★ (Extremely well)
- ☐ ★ ★ ★ ★ (Well)
- ☐ ★ ★ ★ (Neutral)
- ☐ ★ ★ (Not well)
- ☐ ★ (Not at all)



Decision-Making & Plan Changes

Did you feel you had enough information to make informed decisions about your benefits?

- ☐ Yes
- ☐ No (Please explain what was missing) _____

If you made changes to your benefits this year, what was the primary reason?

- ☐ Cost considerations
- ☐ Plan coverage changes
- ☐ Life event (e.g., marriage, baby)
- ☐ Employer contributions/incentives
- ☐ Other (Please specify) _____

Support & Assistance

Did you reach out for assistance during Open Enrollment?

- ☐ No, I didn't need help
- ☐ Yes, and my questions were answered quickly
- ☐ Yes, but I had difficulty getting the help I needed

How could we improve the support available during Open Enrollment?

Looking Ahead

Would you be interested in more education or support around your benefits during the year, not just at Open Enrollment time?

- ☐ Yes
- ☐ Maybe
- ☐ No

What could we improve for next year's Open Enrollment?

Anything else you'd like to share?

Thank You!

Your feedback is important to us and will help us continue improving the Open Enrollment process and the support we provide.

